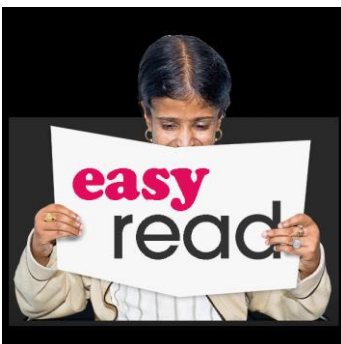


Redgate Medical Centre



Easy to Read.

For full details of all our services
please read our main leaflet.

Our Doctors



We have 6 doctors.

They are men and women.

You will have your own named

Doctor, but you can see any Doctor
you choose.



We have 1 Nurse Practitioner

We have 6 Practice Nurses and

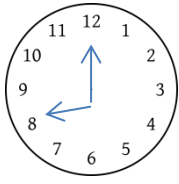
1 Health Care Assistant

Our Managers

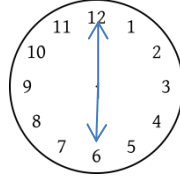
Kathy Bartley, Practice Manager

Janet Young, Duty Manager

Opening Times



8 am



6 pm

We are open Monday to Friday

On Tuesdays we are open until **8 pm**

Book your appointment



Phone our Receptionists on
01278 454560 (for urgent or
same-day appointments call at
8 am)



Book online at

www.redgatemedicalcentre.co.uk

or you can come in to the
surgery.

Accessibility

- Disabled parking
- Level access (no steps)
- Disabled Access toilet
- Hearing Aid loop
- Wheelchair available to borrow
- Access to intepretation service



Support

You are welcome to bring a member of your family or a friend to your appointment. They can help you to:

- Be confident
- Be comfortable
- Remember things
- Tell your story

We can provide a chaperone if you would like one.



Home Visits

We can visit you at home, if it is impossible for you to come in to the surgery.

The Doctor will contact you by telephone to discuss your health problem before they visit.

Repeat Prescriptions

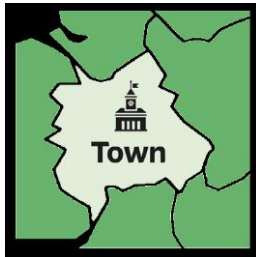


There are different 3 ways you can order your repeat medication:-

- Bring in your request slip to the surgery,
- Use our website www.redgatemedicalcentre.co.uk and select Repeat Prescriptions
- Phone the surgery after 2 pm on 01278 4545460



New Patients



- Check whether you live in our catchment area. Our receptionists can help.
- Bring in your NHS medical card, or fill in a form. Our receptionists can help you with this.

Tell us what you think



We want to know what you think of Redgate Medical Centre. You can tell us:

- On our website
- At reception
- By talking to staff or managers
- Use our complaints leaflet

Useful Contacts



Call NHS 111

When it is **not** an emergency.

When it **is** urgent.

Open every day, 24 hours a day.

It is **free** to call 111

Minor Injuries Unit

Bridgwater Community Hospital

Open 7 days a week

Telephone: 01278

Somerset Choices

(adult social care)

www.somersetchoices.org.uk

Telephone: 0300 123 2224